

Youth Outreach Worker

Location: Youth Intervention Services, Hamilton & Brantford Sites (in person)

Position Type: Full Time Salaried Contract (5 months), February 2025 to June 30, 2025, with benefits and a complimentary YMCA membership

Starting Annual Salary Range: \$45,000.00-\$50,000.00, commensurate with experience

Position Overview:

The Youth Outreach Worker will support the YMCA Alternative Suspension Program, which partners with local schools to assist students aged 12-17 who are on short-term suspensions (3-5 days). In this role, you will provide academic support, facilitate goal setting, and lead workshops that promote positive skill development. Beyond their suspension period, you will offer ongoing one-on-one support and case management, helping students navigate academic, social, and peer-related challenges.

In this position, you will also deliver skilled building workshops on important topics such as online safety, gang awareness, and healthy relationships while connecting youth to additional YMCA programs and services. This role is ideal for someone passionate about youth development, mentorship, and creating a positive impact in the lives of young people.

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This is a great opportunity for an individual with a high level of interest in working with the YMCA HBB as a charitable organization.

What You'll Do:

- Implement strong youthwork approach informed by program and participants' objectives
- Intervene with elementary and secondary school students on an individual basis and in a group setting
- Facilitates daily group workshops on social or behavioural issues (e.g. anger management, self-esteem, responsible self, bullying, etc.).
- Possess a strong understanding of youth facing and having diagnosed disorders (eg. ODD, ADHD, FASD, ASD) that require a youth worker to have coping strategies to assist in working through problematic behaviors (eg. disruptive behaviours, physical violence, verbal abuse, maladaptive sexual behaviours, substance misuse and abuse, apathy and lack of motivation, theft and bullying)
- Effectively manage case files and data entry into the program's database
- Supervise and support students with assigned schoolwork.
- Maintain strong partnerships with partnering schools
- Communicate regularly with participants' parents/guardians throughout the program and within its follow-up processes
- Foster communication and linkages with community agencies/organizations to improve access and mitigate barriers to services
- Assists in compiling draft annual reports and provides statistics on program results at the end of the school year, and/or as required
- This role is 100% in person. All program activities, and supports will be performed in person.
- Ensure that YMCA Child & Youth policies are implemented
- Be responsible for the health and safety of participants
- Meet monthly statistical requirements and maintain records on all activities performed
- Completes other general administrative duties

What You'll Bring:

- Post-Secondary Education related to psychology, counseling, child & youth development and/or related experience
- At least 2 -3 years' experience in youth intervention; working with young people who present behavioural issues, concerns and challenges (12-17 years of age)
- Minimum of 2 years' experience conducting intakes and assessments
- Strong facilitation skills on sensitive topics relevant to behavioural and social determinants (e.g. bullying, substance use, consent and healthy relationships, stress / mental health, etc)
- Proven ability to communicate effectively in spoken and written English.
- Demonstrated ability to build positive relationships with youth
- Ability to work in an efficient manner both independently and as part of a team
- Experience and sensitivity in dealing with participants of different cultural and racial backgrounds, including visible and invisible dimensions of diversity.
- Must provide a current Vulnerable Sector Check as per the Association's Policy.
- Flexibility regarding assigned work hours and locations
- Access to reliable personal transportation to travel throughout Hamilton, Burlington, Brantford.

Ready to Make a Difference?

The YMCA is a charity that ignites the potential in people. #YSavesLives starts with building a strong community. If you're passionate about creating a vibrant and healthy community where everyone thrives, we want to hear from you!

Don't meet every requirement? Studies have shown that women and people of colour are less likely to apply to jobs unless they meet all qualifications. If you are excited about the role, but your resume doesn't align perfectly with every qualification in the description, apply anyway. You may still be the right candidate for this or other roles!

Interested in applying? Please submit your resume to: Kim Horan, General Manager at kim.horan@ymcahbb.ca by February 28, 2025