

Aquatics Supervisor

Location: Hamilton Downtown YMCA, 79 James Street South, Hamilton, Ontario L8P 2Z1

Position Type: Full time with benefits and a complimentary YMCA membership

Salary Range: \$42,000 to \$45,000 annually

Position Description:

Reporting to the General Manager, the Aquatics Supervisor is responsible for member satisfaction in the Aquatic Program area through the development, evaluation, and promotion of aquatic programs. The Aquatics Supervisor directly coordinates Aquatics team schedules, program delivery and maintaining established policy and procedures. Additional responsibilities include instructional, lifeguard, and Team Leader duties.

In this position, you will:

- Responsible for the development, scheduling and delivery of Aquatics programs and member engagement activities
- Recruitment, training, and mentoring of all staff and volunteer team members for the purpose of delivering excellence in customer service through Aquatics programs and services
- Provide direct leadership in programs modeling/ mentoring service excellence
- Will be required to teach Aquafit and Hydrotherapy as needed
- Ensuring compliance of all pool regulations including testing, balancing, cleaning, and documentation at outlined in Public Health Regulation 565. Regular usage of pool chemicals and cleaning supplies for water and deck equipment maintenance
- Extended periods of work time will be spent standing, sitting or a combination thereof; as well, strong focused mental attention to surroundings is required
- Needs to be able to manage varying amounts of weight to assist lifeguards/members/program participants in the pool in case of an emergency and to lift /use chemicals
- Work with Facility Manager to ensure compliance related to all aquatics centre requirements above and below deck.
- Will need to travel to other HFA sites to support and coordinate Advanced Aquatics Training and workforce recruitment
- Strong relationships with the Aquatics Program Group and external partners i.e. Lifesaving Society in executing Advanced Aquatics Courses to meet Association needs and scheduling.
- Responsible for scheduling and organizing instructional programs for staff at the Hamilton Downtown YMCA;
- Responsible for the supervision of program leaders in the Aquatics department to ensure all Public Health pool logs and safety protocols are maintained
- Manage all pool rentals to ensure steady revenue stream to support program revenue

You bring:

- YMCA Aquatic Trainer certification is preferred
 - Current CPR and First Aid
 - NLS, YMCA/LSS Instructor's Certification
 - AEC certification
 - Aquafit Instructor certification is an asset
 - NL Examiners considered an asset
- Excellent communication skills and high attention to details
- 2 years supervisory experience
- Must provide a current Vulnerable Sector Check as per the Association's policy

Interested in applying?

Please submit your resume to: ashley.laing@ymcahbb.ca by June 12, 2024.

To view and apply for positions as a **current employee**, please log into your UKG account and click "My Company", then "View Opportunities" in the sidebar menu.

The YMCA of Hamilton | Burlington | Brantford is committed to creating an inclusive, diverse, equitable and accessible environment. All qualified applicants will receive consideration for employment without regard to race, colour, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or neurodiversity.

We understand the social barriers preventing individuals from applying for open roles. We encourage those from the Indigenous, 2SLGBTQIA+, BIPOC, and Disabled communities to apply.

If you need any accommodation throughout the recruitment process, please do not hesitate to contact our People, Leadership and Culture Department plc@ymcahbb.ca