

**Position Title:** Aquatics Manager

**Location:** 100 Water Street Brantford, ON N3T 0P1

**Position Type:** Full-time with group health benefits and complimentary YMCA membership

**Starting Salary:** \$50,000 annually

**Position Description:**

Reporting to the General Manager, this position provides supervision and coaching to members, staff and volunteers within all Aquatics programs and service areas ensuring program excellence at the Laurier Brantford YMCA. The Aquatics Manager participates as a member of the Health, Fitness & Aquatics team and provides leadership to the aquatic program area, ensuring program excellence. The core function of this position is program planning and implementation, customer service, advanced aquatics training plans, staff and volunteer recruitment, training, and performance management. Hours of work will vary including early mornings, days, evenings, weekends and statutory holidays based on rotational schedule and arranged in advance; emphasis of this position will be on direct program development/ delivery and statistical tracking, facility supervision and the provision of excellent customer service through relationship building strategies.

**In this position, you will:**

- Responsible for the development, scheduling and delivery of Aquatics programs and member engagement activities
- Recruitment, training, and mentoring of all staff and volunteer team members for the purpose of delivering excellence in customer service through Aquatics programs and services
- Development and maintenance of the Aquatics budget
- Maintenance of current status of all required qualifications and certifications for self and Aquatics team members using internal and/ or central data tools
- Works as an active member of the Branch Leadership Team with scheduled Manager on Duty shifts/responsibilities
- Provide direct leadership in programs modeling/mentoring service excellence
- Supports and assists in the delivery of branch initiatives including youth swimming lessons and works frontline Lifeguard shifts
- Plans, coordinates and Ensures all lifeguards and swim instructors have current qualifications and certifications;
- Ensures the adequate staffing of the pool based on bather loads and Public Health Regulation 565 Public Pools in Ontario;
- Provides leadership to the Aquatic Team Leaders;
- Teaches Aquafit and Hydrotherapy as needed;
- Organizes and runs annual CPR and NL courses;
- Ensures that program policies and procedures are implemented and monitored proactively
- Effectively and efficiently communicates all departmental activities, programs and updates with the Branch Leadership Team and Membership Services



**YMCA of  
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### **You bring:**

- Diploma or Degree in Recreation and Leisure or related field
- Minimum 2 years' experience in a related field supervising staff and volunteers, including recruitment, training and conducting performance appraisals
- Knowledge of Priority: S.A.M. and previous YMCA supervisory experience is an asset
- Excellent customer service skills
- Current Standard First Aid/ CPR certifications
- National Lifeguard certification and NL Instructor/Examiner is an asset
- Previous YMCA supervisory experience is an asset, but no mandatory
- Group Fitness (Aquafit) certification is an asset
- Pool Operator's certification and/or willing to be trained is an asset
- Red Cross, Life Saving Society and/or YMCA Instructor/Examiner is an asset
- Must provide a current Vulnerable Sector Check as per the Association's policy

### **Interested in applying?**

Please submit your resume by the closing date of June 30, 2024 to attention of:  
shannon.davis@ymcahbb.ca

We thank all applicants; however, only those considered for an interview will be contacted.

The YMCA of Hamilton|Burlington|Brantford is committed to creating an inclusive, diverse, equitable and accessible environment. All qualified applicants will receive consideration for employment without regard to race, colour, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or neurodiversity.

We understand the social barriers preventing individuals from applying for open roles. We encourage those from the Indigenous, 2SLGBTQIA+, BIPOC, and Disabled communities to apply.

If you need any accommodation throughout the recruitment process, please do not hesitate to contact our People, Leadership and Culture Department [plc@ymcahbb.ca](mailto:plc@ymcahbb.ca)